Instructions for making payment through SBI Collect

Payment of PET Examination fee has to be made through SBI Collect facility using Internet banking, Credit cards or Debit cards and SBI Branch. Follow the Instructions given below for making your payments.

Steps to be followed:

1. Access https://www.onlinesbi.com and Click on State Bank Collect

OR Directly Access <u>https://www.onlinesbi.com/sbicollect/icollecthome.htm</u>

- 2. Click Checkbox to accept 'Terms & conditions'.
- 3. Then click on '**Proceed**' to next screen.
- 4. Select State as 'Gujarat'
- 5. Select Type of Category as 'Educational Institutions' and then Click on 'Go'
- 6. Select the Name of the institution as 'PET The M S University of Baroda'
- 7. Click on 'Submit'
- 8. Select the relevant 'payment category' as per the table given below :

| Category | Fees to be paid |
|-----------------------------------|-----------------|
| General | Rs. 1500 |
| General-EWS(Gujarat) | Rs. 1500 |
| SEBC - Non Creamy Layer (Gujarat) | Rs. 1500 |
| SC (Gujarat) | Rs. 1000 |
| ST (Gujarat) | Rs. 1000 |
| PWD(PH / VH) | Rs. 1000 |

- 9. On the next screen, Enter Name, Birth Date, Gender, Mobile Number, Email ID etc.
- 10. Please re-enter your Name, Date of birth & Mobile number to re-print your e-receipt.
- 11. Proceed as instructed and Click on 'Submit'
- 12. On the next screen, verify the details and click on '**Confirm**'. If there is any correction go back and do the correction.
- 13. Now you will be taken to payment gateway
- 14. On Next Screen, Select appropriate 'Mode of Payment' Option from the following:
 - a. Net Banking (Internet Banking of any bank)
 - b. Card Payments (Any Bank Credit Card or Any Bank Debit Card)
 - c. Other Payment Modes (Other Payment Modes, if u wish to manually pay in to the any State Bank of India Branch)

Check the charges/commission applicable for selected 'Mode of Payment'

- 15. Pay 'online' using Internet Banking / Credit Card / Debit Card and print the receipt for your record and future Reference
- 16. If you choose "SBI branch" under "Other payment modes" then it will display a screen. It means that your information is stored in SBI database and for payment of fee, you click on "Pre-acknowledge form in PDF" link to generate the Challan and make necessary fee payment at any SBI Branch and get back the receipt "Depositor's Copy".
- 17. **Transaction Failure :** Whenever money is deducted from your account and SB collect payment shows message that Transaction not successful or Transaction failure, please take up the matter with the following email IDs : <u>inb.cinb@sbi.co.in</u> and <u>sbcollect@sbi.co.in</u>

Please, preferably lodge online complaint on Toll Free Customer Care Contact Number with your Bank (take down the Complaint Ticket Number and also forward formal email quoting that Ticket Number to Customer Care email ID of that Bank). During lodging complaint please use the words / terms as "CHARGE BACK COMPLAINT".